

QUALITY POLICY

TCD offers a range of multi-disciplinary services in the construction, mining, and resource sectors. TCD's scope of services includes, but is not limited to, civil construction, water management, structural mechanical & piping, tunnel & warehouse erection, utilities, and pump stations.

TCD is committed to ensuring that our products and services are maintained at the highest possible standard in accordance with our ISO 9001:2015 accreditation, Integrated Management System (IMS), quality-focused objectives and targets, and our strategic direction.

TCD commits to continually improving our services through innovation, efficient business processes, well defined measurements, and effective consultation between TCD and all interested parties.

The objectives of our Quality Management System (QMS) are to:

- Strive to achieve our overall objective of "Goal Zero" with no quality related non-conformances.
- Build a mutually profitable relationship with our customers. Ensuring their long-term success and the success of their customers by incorporating the needs of interested parties into our systems and processes.
- Comply with our contractual agreements, legislation, and any other applicable standards.
- Deliver our products and services on time and within budget whilst satisfying and aiming to exceed our customers' expectations.
- Regularly monitor and review our performance and processes, ensuring best practice is maintained.
- Ensure that our business systems and processes are communicated, understood, and implemented uniformly throughout TCD to deliver our products and services effectively and consistently.
- Use feedback and satisfaction systems to drive continual improvement.
- Conduct our business ethically, responsibly, and with socially aware conviction, and
- Review our Policies, objectives, and plans annually.

TCD's management team and employees are committed to the successful implementation and effectiveness of the QMS and continual improvement. Therefore, this policy applies to every TCD employee and, where applicable, our contractors and sub-contractors.



Adam Taylor
Chief Executive Officer
August 2022